# GIS SAVES LIVES

## A LOOK AT NEXGEN 911 AND THE NEED FOR **ACCURATE GIS**

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## First 911 call was placed February 16, 1968



# **Today versus Tomorrow**

## Today

- A PSAP is connected to its service area via analog 911 Trunks
- "Enhanced" PSAPS operate on a MSAG, 911 database and selective router for call delivery and Automated Location Identification (ALI)

### Tomorrow (NG-911)

- A PSAP will be connected to its service area via a digital network infrastructure.
- Calls will be routed to the PSAP based on **GIS information** (service boundaries, geodetic coordinates and civic address information)
- Presence Information Data Format location object (PIDF-LO) replaces ALI.

# Locating 911 callers today

- Master Street Alias Guide (MSAG)
- Automated Number Identification (ANI)
- Automated Location Identification (ALI)
- Pseudo Automatic Number Identification (pANI)

#### ■ Format 76

X Coordinate	320-328	9	AN	Longitude/ X coordinate
Y Coordinate	329-337	9	AN	Latitude/ Y coordinate
Z Coordinate	338-342	5	AN	Structure elevation
Cell ID	343-348	6	AN	Identification number indicating a geographic region of cellular coverage.
Sector ID	349	1	AN	Sub set/section of a cell.

# Locating 911 callers today (wireless)

- When a call comes in a pANI number is assigned to the call
- The tower address along with a sector is delivered to the Emergency call taker
- Some include estimated distances based on the power of the tower.
- Wireless calls use triangulation and needs at least two tower sites.
- In some instances GPS can be delivered but is dependent on the carrier and tower technology.
- The Emergency call taker can then rebid the system to further zoom into the caller.

## **NENA i3: the System Architecture**



**ECRF-** Emergency call routing function

**LoST-** Location to Service translation (Where does the call need to go)

LIS- Location Information Server

LVF- Location Validation Function

**ESRP-** Emergency Service Routing Proxy

**PRF-** Policy Routing function

# Future call routing



## Problems with current data

- No standard for abbreviations
- Missing Street Types
- MSAG data conflicts with the GIS data or has partial matches
- ALI records do not match GIS Address Points or has partial matches
- ALI records do not match against the RCL layer or has partial matches
- Edge matching internally and with neighboring jurisdictions
- Gaps internally and between neighboring jurisdictions

# Things to know.....

- NG911 GIS standard for Oklahoma is in draft form and will be released soon
- Unique ID
- Adding fields that are Mandatory, Conditional or Optional
- 911 will need your data along with neighboring data to find 911 callers
- NexGen 911 does not stop with streets and map points, NexGen will use many different data sets to find a caller. This will include building diagrams.
- National Emergency Address Database (NEAD) will help find people inside buildings using WIFI hot spot and blue tooth beacon addressing







